



ALL Services

GO CARE

ISSUE
2
VOLUME
1
December
2013



The Government Cargo Recovery Effort (GOCARE) program establishes guidelines for documenting and recovering astray freight. The GOCARE award program recognizes those individuals who have excelled in their duties supporting the program. We are pleased to announce the following quarterly winners.

GOCARE 2nd & 3rd FY 13 Quarter Awardees

Bruce Clowser

Bruce Clowser is GOCARE's 2nd Quarter committee member winner. He works for the U.S. Air Force, Wright Patterson AFB, Ohio.

Clowser has dedicated more than 33.5 hours this quarter assisting in shipping and reclaiming 89 assets valued at over \$707,830. His commitment and persistence proved beneficial to the USAF and the GOCARE program. His reports are promptly submitted and are usually the first report received. He routinely assisted local carriers and base personnel with astray freight problems. He provided assistance with a local process to assist DHL with numerous shipments received improperly identified and accepted the challenge of identifying, receiving and shipping these assets. The results of Clowser diligence truly define what a proactive program will produce. Thank you, Bruce. Keep up the great work!

TSgt. Earl Walker

TSgt. Earl Walker is GOCARE's 3rd Quarter committee member winner. Walker works at Rickenbacker ANGB, Ohio.

Walker dedicated 20 hours this past quarter assisting in reclaiming and shipping of three items valued at over \$1.2M. The Boeing facility in Heath, Ohio received a large volume of misdirected Air Force shipments over a 6 month period. The majority of these shipments were supposed to go to other CONUS locations in which Boeing was able to re-ship themselves. However, there were three pieces (valued in excess of \$1.2M) that needed to be shipped to OCONUS locations (Al Udeid, Bagram and Lakenheath).

The chairperson for the Air Force Mr. Dave Mohr contacted the 121st Air Refueling Wing at Rickenbacker ANGB requesting their assistance since they were the closest military unit to Heath, and they accepted without hesitation. Walker made three separate trips to the Boeing facility to recover each item and personally ensured each item was shipped to the correct destination. Walker's commitment and persistence proved beneficial to the Air Force and the GOCARE program. Thank you TSgt. Walker for your support. Way to go!

YOU MAKE A DIFFERENCE

The GOCARE Program Purpose

The program is designed to:

1. Provide Transportation Service Providers (TSP) with a point of contact and outline procedures for resolving astray freight issues
 2. Apply cost savings to both the U.S. Government and the TSP
 3. Identify the responsibilities and regulatory obligations for government and industry participants
- The GOCARE program depends on strong cooperation between the U.S Government and the TSP.
 - The program is represented by eight service partners: U.S. Navy, U.S. Army, U.S. Air Force, U.S. Marine Corps, U.S. Coast Guard, General Services Administration, Defense Logistics Agency, and Defense Contract Management Agency (contact info provided below).

Service	Address	Phone#
Navy	Norfolk, VA	757-443-5427
Army	Rock Island	309-782-4783
Air Force	Wright Patterson AFB, OH	937-257-2880
Marines	Pentagon, Washington DC	703-695-7998
Coast Guard	Chesapeake, VA	757-523-6763
GSA	Kansas, MO	816-926-7219
DLA	Ft. Belvoir, VA	703-767-7941
DCMA	Ft. Lee, VA	804-734-0242

YOU MAKE A DIFFERENCE

Identifying Astray Freight

When astray Department of Defense (DoD) freight has been identified in a TSP's terminal or warehouse, the TSP should do the following:

1. Seek assistance from local Committee Member (CM). If the local CM is not known or unavailable, call the toll-free "Hotline Number" at 1-800-526-1465.
2. Pending final disposition a TSP may turn the astray shipment over to the nearest military transportation office.
3. TSPs should receive a receipt for the shipment. (This receipt will be cancelled if the freight is later returned to the TSP for onward movement.)
4. Initiative for promptly notifying the government of possible astray government cargo will be considered a positive factor in any TSP evaluation.

NOTE: All installations/transportation offices are required to accept DoD freight.

Improvements to the GOCARE Program

- Training brochure
- Newsletter
- Map of all members
- Revised awardee program
- Updated committee member and chairperson list

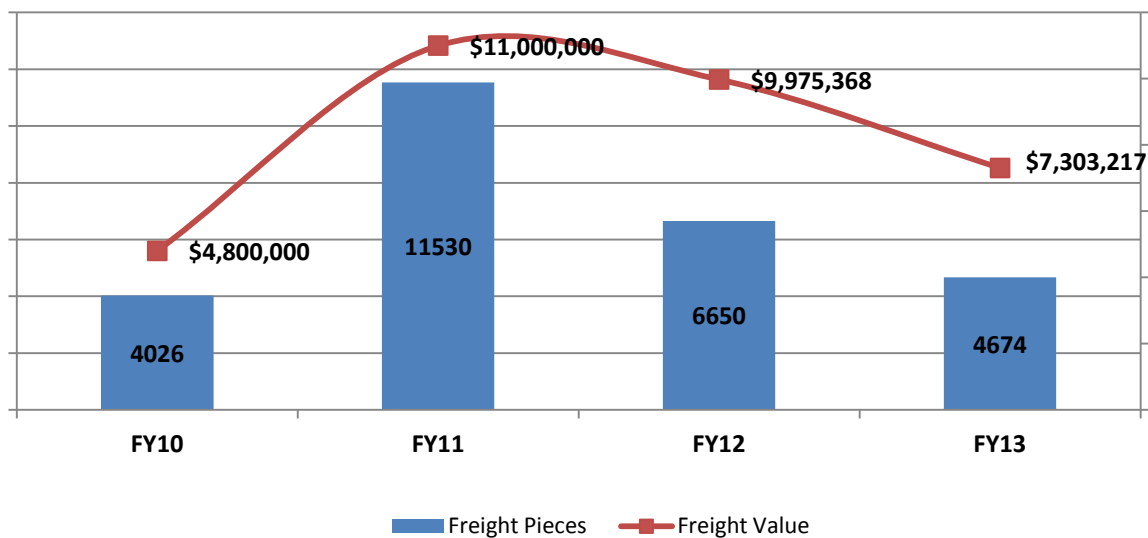
Quarterly Reporting Periods

Quarter	Reporting Period	Due Date
1 st	1 Jan - 31 Mar	21 Apr
2 nd	1 Apr - 30 Jun	21 Jul
3 rd	1 Jul - 30 Sep	21 Oct
4 th	1 Oct - 31 Dec	21 Jan

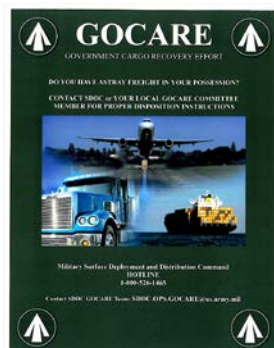
Service Chairpersons Meet Quarterly

YOU MAKE A DIFFERENCE

Freight Value & Pieces



Need a GOCARE poster
contact SDDC



Program Mangers: 618-220-5410/6884
Email: usarmy.scott.sddc.mbx.go-carriers@mail.mil

WE'RE ON THE WEB;
WWW.SDDC.ARMY.MIL